



## DELL Upgrade from 1Y Collect & Return to 3Y ProSupport

**Brand :** DELL

**Product code:** CC5M5\_1CR3PS

**Product name :** Upgrade from 1Y Collect & Return to 3Y ProSupport

- 24x7 direct access to in-region ProSupport engineers
  - Proactive automated issue detection and alerts with SupportAssist technology
  - Next business day onsite support after remote diagnosis
- Upgrade from 1Y Collect & Return to 3Y ProSupport

**DELL Upgrade from 1Y Collect & Return to 3Y ProSupport:**

ProSupport provides 24x7 priority access to engineers, onsite service after remote diagnosis and SupportAssist technology with automated issue detection and alerts. Let Dell help reduce any downtime.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type	ProSupport	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Number of years	3 year(s)	Parts replacement	✓



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