



## DELL Upgrade from 1Y Collect & Return to 3Y ProSupport Plus

**Brand :** DELL

**Product code:** CC3M3\_1CR3PSP

**Product name :** Upgrade from 1Y Collect & Return to 3Y ProSupport Plus

- 24x7 direct access to in-region ProSupport engineers
  - Proactive monitoring, automated issue detection, failure prevention and notifications with SupportAssist
  - Keep your hard drive after replacement to ensure data security
  - Repairs for accidents caused by drops, spills or electrical surges
- Upgrade from 1Y Collect & Return to 3Y ProSupport Plus

### DELL Upgrade from 1Y Collect & Return to 3Y ProSupport Plus:

ProSupport Plus is Dell's most complete support service, it combines 24x7 priority access to expert support, coverage for accidents, hard drive retention, next business day onsite service after remote diagnosis, and proactive monitoring for automated issue identification and notification. It ensures that hardware and software are running smoothly so you can focus on what's important.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y ProSupport Plus. Number of years: 3 year(s), Service time (hours x days): 24x7x365



Features		Features	
Service type	ProSupport Plus	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Number of years	3 year(s)	Parts replacement	✓
		Compatibility	Chromebook 3100

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