

## **DELL Upgrade from 3Y ProSupport to 3Y ProSupport Plus**

Brand: DELL Product code: MW7L7\_3PS3PSP

**Product name :** Upgrade from 3Y ProSupport to 3Y

**ProSupport Plus** 

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 3Y ProSupport to 3Y ProSupport Plus

DELL Upgrade from 3Y ProSupport to 3Y ProSupport Plus. Number of years: 3 year(s), Service time (hours x days): 24x7x365

ProSupport
Plus

MOST COMPREHENSIVE
Self-healing
Priority Access
Damage coverage

Features		Features	
Service type ProSupport Plus Service included Parts and Labour Service time (hours x days) 24x7x365 Number of years 3 year(s)	• •	Phone support Web support	<i>*</i>
		Troubleshooting  Parts replacement	<b>,</b>
		Compatibility	Precision 7780 Precision 7680

