



DELL 1Y Basic Onsite to 5Y Basic Onsite 5 year(s)

Brand : DELL

Product code: L5SM5_10S50S

Product name : 1Y Basic Onsite to 5Y Basic Onsite

- Covers repair or replacement for manufacturing defects
 - Onsite support after remote diagnosis
 - Online and phone support - Monday - Friday during local business hours
- 1Y Basic Onsite to 5Y Basic Onsite

[DELL 1Y Basic Onsite to 5Y Basic Onsite 5 year\(s\):](#)

Onsite Service after remote diagnosis

Dell's base warranty covers repair or replacement for manufacturing defects. With Onsite Service after remote diagnosis, if Dell's technical experts determine that the situation cannot be resolved remotely, a field support technician will come on site, usually within 1-2 business days. It's support when you need it, where you need it — convenient for you.

Dell recommends ProSupport - If you need more than business hours support, consider upgrading to ProSupport.

*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL 1Y Basic Onsite to 5Y Basic Onsite. Number of years: 5 year(s), Service time (hours x days): 8x5, Type: On-site

| Features | | Features | |
|-----------------------------|------------------|-----------------|---|
| Product type | Upgrade | Number of years | 5 year(s) |
| Type | On-site | Phone support | ✓ |
| Service type | Basic Onsite | Web support | ✓ |
| Service included | Parts and Labour | Troubleshooting | ✓ |
| Service time (hours x days) | 8x5 | Compatibility | Dell Latitude 5290 2-in-1, Dell Latitude 5420, Dell Latitude 5424 |

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