



DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return

Brand : DELL

Product code: VN7M7_1CR3CR

Product name : Upgrade from 1Y Collect & Return to 3Y Collect & Return

- Covers repair or replacement for manufacturing defects
 - If the issue is covered by warranty and cannot be resolved remotely Dell will pay the cost of returning the system
 - Online and phone support available Monday to Friday during local business hours
- Upgrade from 1Y Collect & Return to 3Y Collect & Return

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Dell's base warranty covers repair or replacement for manufacturing defects. If the issue is covered by the warranty and cannot be resolved remotely Dell will pay all the costs of picking up and returning the system.

Dell recommends ProSupport - If you need more than business hours support, consider upgrading to ProSupport.

*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y Collect & Return. Number of years: 3 year(s), Service time (hours x days): 8x5



| Features | | Features | |
|-----------------------------|------------------|-------------------|-------------------------|
| Service type | Collect & Return | Phone support | ✓ |
| Service included | Parts and Labour | Web support | ✓ |
| Service time (hours x days) | 8x5 | Troubleshooting | ✓ |
| Number of years | 3 year(s) | Parts replacement | ✓ |
| | | Compatibility | Vostro 5502 Vostro 5402 |

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