

## DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

## Brand : DELL

Product code: MW3L3\_30S5PSP

**Product name :** Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.

- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue
- detection, proactive resolution and alerts

- Keep your hard drive after replacement to ensure data security

- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime
- Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus. Number of years: 5 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type Service included	ProSupport Plus Parts and Labour 24x7x365	Web support	1
Service time (hours x days)		Troubleshooting  Parts replacement Compatibility	•
Number of years	5 year(s)		
Phone support	J.		

## DELLTechnologies ProSupport Plus

MOST COMPREHENSIVE Self-healing Priority Access Damage coverage

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