

## **DELL Upgrade from 1Y ProSupport to 5Y ProSupport Plus**

Brand: DELL Product code: MW5L5\_1PS5PSP

**Product name :** Upgrade from 1Y ProSupport to 5Y

**ProSupport Plus** 

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 1Y ProSupport to 5Y ProSupport Plus

DELL Upgrade from 1Y ProSupport to 5Y ProSupport Plus. Number of years: 5 year(s), Service time (hours x days): 24x7x365



Features		Features	
Service type Service included	ProSupport Plus Parts and Labour 24x7x365 5 year(s)	Phone support Web support	<i>'</i>
Service time (hours x days) Number of years		Troubleshooting	·
		Parts replacement	✓ Mobile Precision 5480 Mobile
		Compatibility	Precision 5680

