

DELL Upgrade from 1Y Collect & Return to 4Y Basic Onsite

Brand : DELL

Product code: XNBNMN_1CR4OS

Product name : Upgrade from 1Y Collect & Return to 4Y Basic Onsite

- Covers repair or replacement for manufacturing defects

- Onsite support after remote diagnosis

- Online and phone support - Monday - Friday during local business hours

Upgrade from 1Y Collect & Return to 4Y Basic Onsite

DELL Upgrade from 1Y Collect & Return to 4Y Basic Onsite:

Dell's base warranty covers repair or replacement for manufacturing defects. With Onsite Service after remote diagnosis, if Dell's technical experts determine that the situation cannot be resolved remotely, a field support technician will come on site, usually within 1-2 business days. It's support when you need it, where you need it — convenient for you.

Dell recommends ProSupport - If you need more than business hours support, consider upgrading to ProSupport.

*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 4Y Basic Onsite. Number of years: 4 year(s), Service time (hours x days): 8x5

Features		Features		
Service type	Basic Onsite	Phone support	✓	
Service time (hours x days)	Parts and Labour 8x5 4 year(s)	Web support	1	
		Troubleshooting	1	
		Parts replacement	1	



Base Warranty

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