



## DELL Upgrade from 2Y Collect & Return to 4Y Basic Onsite

**Brand :** DELL

**Product code:** XNBNMN\_2CR40S

**Product name :** Upgrade from 2Y Collect & Return to 4Y Basic Onsite

- Covers repair or replacement for manufacturing defects
  - Onsite support after remote diagnosis
  - Online and phone support - Monday - Friday during local business hours
- Upgrade from 2Y Collect & Return to 4Y Basic Onsite

### DELL Upgrade from 2Y Collect & Return to 4Y Basic Onsite:

Dell's base warranty covers repair or replacement for manufacturing defects. With Onsite Service after remote diagnosis, if Dell's technical experts determine that the situation cannot be resolved remotely, a field support technician will come on site, usually within 1-2 business days. It's support when you need it, where you need it — convenient for you.

Dell recommends ProSupport - If you need more than business hours support, consider upgrading to ProSupport.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 2Y Collect & Return to 4Y Basic Onsite. Number of years: 4 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Basic Onsite	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	8x5	Troubleshooting	✓
Number of years	4 year(s)	Parts replacement	✓

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