

## DELL Upgrade from 1Y ProSupport to 3Y ProSupport Plus

## Brand : DELL

Product code: XNBNMM\_1PS3PSP

Product name : Upgrade from 1Y ProSupport to 3Y ProSupport Plus

- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.

- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue
- detection, proactive resolution and alerts

- Keep your hard drive after replacement to ensure data security

- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 1Y ProSupport to 3Y ProSupport Plus

DELL Upgrade from 1Y ProSupport to 3Y ProSupport Plus. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type Service included Service time (hours x days) Number of years	ProSupport Plus Parts and Labour 24x7x365 3 year(s)	Phone support Web support Troubleshooting	
		Parts replacement Compatibility	XPS 13 9320 XPS 9310 2in1 XPS 13 9310

MOST COMPREHENSIVE Self-healing Priority Access Damage coverage

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