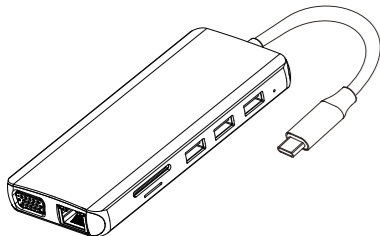




Product Manual

12-in-1 Triple Display Multifunction USB-C Hub



ENGLISH

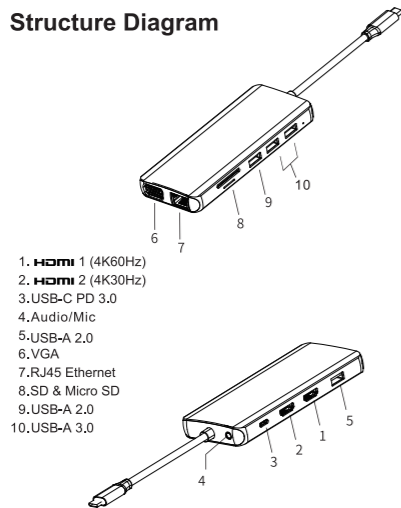
Imported into the EU by EET Group A/S
Tempovej 41, 2750 Ballerup, Denmark

ES623009

Product Introduction

This All-in-One multifunction USB-C hub offers convenient access to multiple devices on your USB-C laptop or MacBook. This hub is equipped with 3 video display outputs (2 x 4K HDMI & 1 x 1080P VGA). It allows you to split your content to 3 displays simultaneously if your system supports this function. Simply plug and play to expand your laptop's or MacBook's capabilities.

Structure Diagram



1. HDMI 1 (4K60Hz)
2. HDMI 2 (4K30Hz)
3. USB-C PD 3.0
4. Audio/Mic
5. USB-A 2.0
6. VGA
7. RJ45 Ethernet
8. SD & Micro SD
9. USB-A 2.0
10. USB-A 3.0

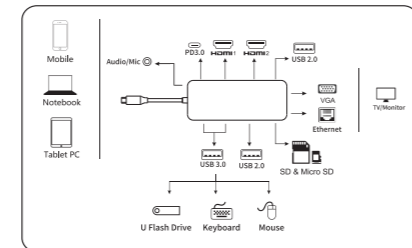
Specifications/features

- HDMI 1: 4Kx2K 60Hz / 3840x2160 (If the source is DP1.4) 4Kx2K 30Hz / 3840x2160 (If the source is DP1.2)
- HDMI 2: 4Kx2K 30Hz / 3840x2160 max
- USB-C Port: PD3.0 Power Delivery (Charging only). For charging the source (Laptop/MacBook/Tablet) upstream. Supports 100W Power Adapter.
- 3.5mm audio/microphone (CTIA standard)
- 2 x USB-A 2.0. Data speed: Up to 480Mbps. Designed for connection of 2.4GHz wireless devices such as wireless keyboards, mice or adapters
- VGA. Up to 1080P 60Hz
- RJ45 Gigabit Ethernet. Up to 1000Mbps stable, wired Internet access
- SD / Micro SD. Read: 50-104MB/s; Write: 30-80MB/s. Data transfer rates are subject to the speed of the memory card itself and your computer's USB ports.
- 2 x USB-A 3.0. Up to 5Gb/s data speed and maximum power output 5V/0.9A. Is backwards compatible with USB2.0/USB1.1.

Remarks

- This product support SST (Single-Stream Transport) & MST (Multi-Stream Transport). Please note that MacOS does not support MST.
- HDMI resolution will be 4K@30Hz if both HDMI are in use.
- HDMI resolution will be 1080P@60Hz if dual or triple.

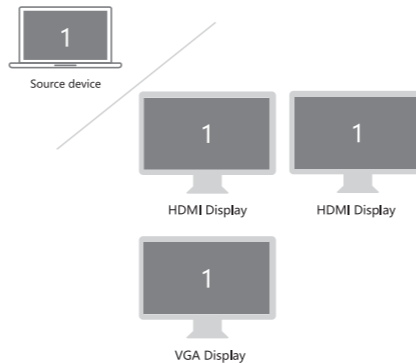
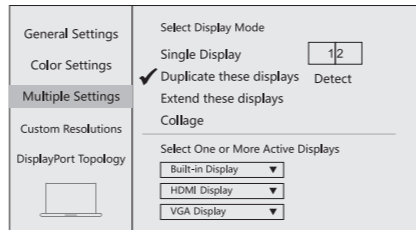
Connections



Graphics Settings for Windows 10

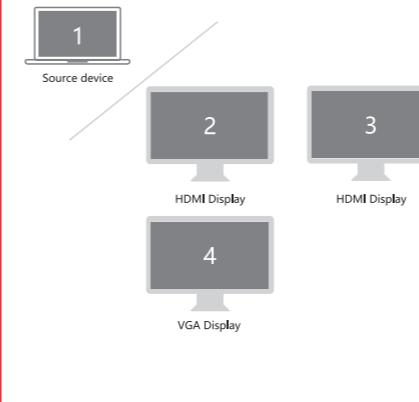
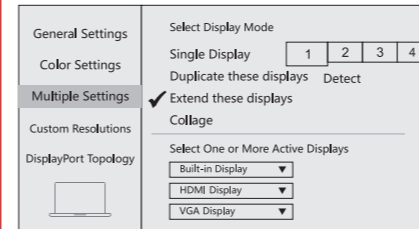
1. Duplicate display

Right click desktop > Graphics Settings > Display



2. Extended Desktop (NOT supported by Apple)

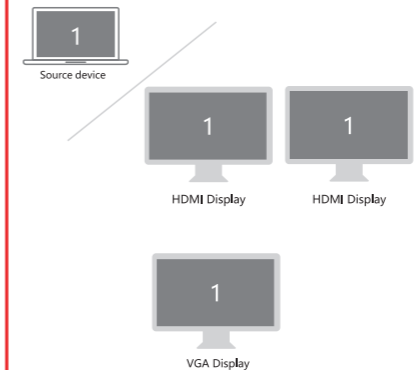
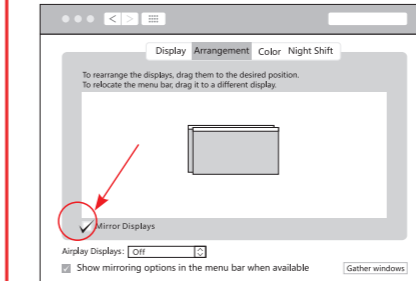
Right click desktop > Graphics Settings > Display



Graphics Settings for MacOS

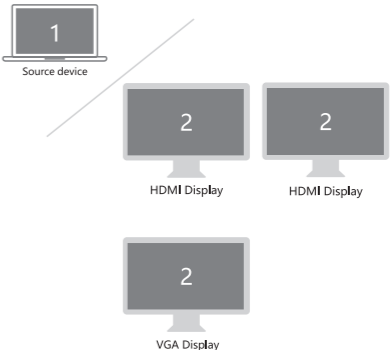
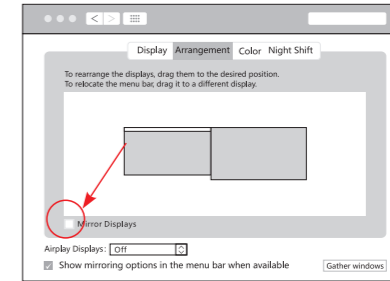
1. Mirror Display

Apple logo > System Preferences > Displays



2. Extend Display

Apple logo > System Preferences > Displays



FAQ

- A. Why is there no video output?
1. Please make sure the USB-C port of your laptop/tablet supports output.
 2. Please check if the cable is connected correctly.
 3. Please use the standard HDMI cables, HDMI 2.0 or newer HDMI version.
 4. Most Windows computer with Intel Graphics Card only supports two external monitors, not three.
- B. Why is there no audio output from HDMI?
1. Please make sure your monitor supports audio output.
 2. Please set the external monitor as default audio output device.
- C. What should I do if the display screen drops after connecting a large current HDD/SSD?
1. Please connect your laptop's or MacBook's power adapter to the USB-C PD charging port of HUB.
- D. Why does the output not reach 4K@60Hz?
1. Please make sure that your monitor supports 4K 60Hz.
 2. Please make sure that the video source is 4K 60Hz.
 3. Please make sure to use the HDMI 2.0 or newer HDMI version cable.
 4. Please make sure that your computer supports DP1.4 signal output.

Examples of computers supporting DP1.4	Remark
MacBook Pro 2018 (15.4")	Whether a computer supports DP1.4 signal output depends on its specifications and the graphics card. This hub only supports 4K 60Hz for the computers in this list. Please note that DP1.2 signal output only supports 4K 30Hz.
MacBook Pro 2019 (15.4")	
MacBook Pro 2019 (16")	
iPad Pro 2018/2020	
Surface Laptop 3	
Surface Pro 7	
HP ENVY X360	
HP EliteBook 745 G5	
More models will be updated regularly	