



## DELL Upgrade from 1Y Basic Onsite to 5Y Basic Onsite

**Brand :** DELL

**Product code:** FW3L3\_10S50S

**Product name :** Upgrade from 1Y Basic Onsite to 5Y Basic Onsite

- Covers repair or replacement for hardware issues only Onsite support after scripted remote diagnosis  
- Business Hours only phone support (not including support for Software related issues)  
Upgrade from 1Y Basic Onsite to 5Y Basic Onsite  
DELL Upgrade from 1Y Basic Onsite to 5Y Basic Onsite. Number of years: 5 year(s), Service time (hours x days): 8x5



| Features                    |                  | Features          |  |
|-----------------------------|------------------|-------------------|--|
| Service type                | Basic Onsite     | Web support       | ✓  |
| Service included            | Parts and Labour | Troubleshooting   | ✓  |
| Service time (hours x days) | 8x5              | Parts replacement | ✓  |
| Number of years             | 5 year(s)        | Compatibility     | Precision 3260 Compact Precision<br>3460 Small Form Factor Precision<br>3660 Tower |
| Phone support               | ✓                |                   |  |

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