



DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport

Brand : DELL

Product code: FW3L3_30S5PS

Product name : Upgrade from 3Y Basic Onsite to 5Y ProSupport

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[DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport:](#)

ProSupport for PCs is the right offering for all commercial businesses. Featuring 24x7 direct access to in-region engineers, next business day onsite repairs, and automated, proactive issue resolution with telemetry-driven insights, ProSupport reduces end-user downtime while freeing up IT time to focus on higher-value projects.

Solution providers and end-customers can view and manage health, application experience, and security score, plus take action across the entire fleet, log tickets, and self-dispatch parts, all from a single portal. ProSupport enables businesses to analyze usage patterns and identify opportunities to optimize end-user device strategy, maximizing productivity and employee satisfaction.

*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport. Number of years: 5 year(s), Service time (hours x days): 24x7x365



| Features | | Features | |
|-----------------------------|------------------|-------------------|----------------------|
| Service type | ProSupport | Phone support | ✓ |
| Service included | Parts and Labour | Web support | ✓ |
| Service time (hours x days) | 24x7x365 | Troubleshooting | ✓ |
| Number of years | 5 year(s) | Parts replacement | ✓ |
| | | Compatibility | Precision 3680 Tower |

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