



DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport Plus

Brand : DELL

Product code: FW3L3_10S3PSP

Product name : Upgrade from 1Y Basic Onsite to 3Y ProSupport Plus



- Prioritised 24x7 direct access to non-scripted in-region ProSupport engineers, proactive issue resolution with telemetry-driven insights.
- Enable SupportAssist for customizable self-healing scripts, automated PC optimization and issue detection, proactive resolution and alerts
- Keep your hard drive after replacement to ensure data security
- Repairs for accidents caused by drops, spills or electrical surges
- Automate and customized support to eliminate downtime

Upgrade from 1Y Basic Onsite to 3Y ProSupport Plus

DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport Plus. Number of years: 3 year(s), Service time (hours x days): 24x7x365

| Features | | Features | |
|-----------------------------|------------------|-------------------|--|
| Service type | ProSupport Plus | Web support | ✓ |
| Service included | Parts and Labour | Troubleshooting | ✓ |
| Service time (hours x days) | 24x7x365 | Parts replacement | ✓ |
| Number of years | 3 year(s) | Compatibility | Precision 3260 Compact Precision 3460 Small Form Factor Precision 3660 Tower |
| Phone support | ✓ | | |

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