



## DELL Upgrade from 3Y Basic Advanced Exchange to 3Y ProSupport for monitors



**Brand :** DELL

**Product code:** DW19D\_3AE3PAE

**Product name :** Upgrade from 3Y Basic Advanced Exchange to 3Y ProSupport for monitors

- Easy to position and sell
  - Provides incremental revenue to all your deals
  - And increases the end user experience
- Upgrade from 3Y Basic Advanced Exchange to 3Y ProSupport for monitors

DELL Upgrade from 3Y Basic Advanced Exchange to 3Y ProSupport for monitors:

ProSupport gives you a higher level of support with 24x7 direct access to ProSupport engineers for help with Dell docking station setup, configuration, troubleshooting issues, and more. Plus, you get an Advanced Exchange docking station replacement. If your issue cannot be resolved over the phone, Dell will send a replacement docking station to you the next business day.

\*By adding ProSupport for docking stations to your customer orders you can ensure that each one can offer a higher level of support and a better experience for end users.

DELL Upgrade from 3Y Basic Advanced Exchange to 3Y ProSupport for monitors. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type	ProSupport for monitors	Phone support	✓
Service time (hours x days)	24x7x365	Web support	✓
Number of years	3 year(s)	Troubleshooting	✓
		Parts replacement	✗

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