



## DELL Upgrade from 1Y Basic Onsite to 5Y Basic Onsite

**Brand :** DELL

**Product code:** OT\_10S50S

**Product name :** Upgrade from 1Y Basic Onsite to 5Y Basic Onsite

- Covers repair or replacement for hardware issues only
- Onsite support after scripted remote diagnosis
- Business Hours only phone support (not including support for Software related issues)

Upgrade from 1Y Basic Onsite to 5Y Basic Onsite

DELL Upgrade from 1Y Basic Onsite to 5Y Basic Onsite. Number of years: 5 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Basic Onsite	Web support	✓
Service included	Parts and Labour	Troubleshooting	✓
Service time (hours x days)	8x5	Parts replacement	✓
Number of years	5 year(s)	Compatibility	OPTIPLEX SMALL FORM FACTOR 7020 OPTIPLEX MICRO 7020
Phone support	✓		

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