



DELL Upgrade from 3Y Basic Onsite to 5Y Basic Onsite

Brand : DELL

Product code: OT_30S50S

Product name : Upgrade from 3Y Basic Onsite to 5Y Basic Onsite

- Covers repair or replacement for hardware issues only Onsite support after scripted remote diagnosis
- Business Hours only phone support (not including support for Software related issues)

Upgrade from 3Y Basic Onsite to 5Y Basic Onsite

DELL Upgrade from 3Y Basic Onsite to 5Y Basic Onsite. Number of years: 5 year(s), Service time (hours x days): 8x5



| Features | | Features | |
|-----------------------------|------------------|-------------------|-------------------|
| Service type | Basic Onsite | Phone support | ✓ |
| Service included | Parts and Labour | Web support | ✓ |
| Service time (hours x days) | 8x5 | Troubleshooting | ✓ |
| Number of years | 5 year(s) | Parts replacement | ✓ |
| | | Compatibility | OptiPlex Plus SFF |

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