



DELL Upgrade from 1Y Basic Onsite to 5Y Basic Onsite

Brand : DELL

Product code: OTA_10S50S

Product name : Upgrade from 1Y Basic Onsite to 5Y Basic Onsite

- Covers repair or replacement for hardware issues only Onsite support after scripted remote diagnosis
- Business Hours only phone support (not including support for Software related issues)

Upgrade from 1Y Basic Onsite to 5Y Basic Onsite

DELL Upgrade from 1Y Basic Onsite to 5Y Basic Onsite. Number of years: 5 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Basic Onsite	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	8x5	Troubleshooting	✓
Number of years	5 year(s)	Parts replacement	✓
		Compatibility	OptiPlex All-in-One 35W 7420

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