

DELL Upgrade from 3Y Basic Onsite to 5Y Basic Onsite

Brand: DELL Product code: OTP_3OS5OS

Product name: Upgrade from 3Y Basic Onsite to 5Y

Basic Onsite

- Covers repair or replacement for hardware issues onlyOnsite support after scripted remote diagnosis

- Business Hours only phone support (not including support for Software related issues)

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DELL Upgrade from 3Y Basic Onsite to 5Y Basic Onsite. Number of years: 5 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Basic Onsite	Web support	✓
Service included	Parts and Labour	Troubleshooting	/
Service time (hours x days)	8x5	Parts replacement	/
Number of years	5 year(s)	Compatibility	OptiPlex Small Form Factor Plus 7020 OptiPlex Micro Plus 7020
Phone support	✓		

