



## DELL Upgrade from 3Y Basic Onsite to 5Y Basic Onsite

**Brand :** DELL

**Product code:** OTPA\_30S50S

**Product name :** Upgrade from 3Y Basic Onsite to 5Y Basic Onsite

- Covers repair or replacement for hardware issues only Onsite support after scripted remote diagnosis  
- Business Hours only phone support (not including support for Software related issues)

Upgrade from 3Y Basic Onsite to 5Y Basic Onsite

DELL Upgrade from 3Y Basic Onsite to 5Y Basic Onsite. Number of years: 5 year(s), Service time (hours x days): 8x5



Features		Features	
Service type	Basic Onsite	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	8x5	Troubleshooting	✓
Number of years	5 year(s)	Parts replacement	✓
		Compatibility	OptiPlex All-in-One Plus 7420

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