



## DELL Upgrade from 3Y Basic Advanced Exchange to 5Y ProSupport for monitors



**Brand :** DELL

**Product code:** 3221Q\_3AE5PAE

**Product name :** Upgrade from 3Y Basic Advanced Exchange to 5Y ProSupport for monitors

- 24x7 support from advanced technicians via phone or online
  - Assistance with monitor configuration, multi monitor setup, graphics and drivers
  - Dell will send a replacement monitor if the warranty issue cannot be resolved remotely
- Upgrade from 3Y Basic Advanced Exchange to 5Y ProSupport for monitors

DELL Upgrade from 3Y Basic Advanced Exchange to 5Y ProSupport for monitors:

Get a higher level of support for Dell monitors with ProSupport for monitors. With 24x7 support for set-up, configuration, interoperability, software, and troubleshooting, plus next business day Advanced Exchange if warranty issues can't be resolved over the phone. ProSupport also offers direct access to highly trained, in-region ProSupport engineers.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y Basic Advanced Exchange to 5Y ProSupport for monitors. Number of years: 5 year(s), Service time (hours x days): 24x7x365

| Features                    |                         | Features          |         |
|-----------------------------|-------------------------|-------------------|---------|
| Service type                | ProSupport for monitors | Phone support     | ✓       |
| Service included            | Parts and Labour        | Web support       | ✓       |
| Service time (hours x days) | 24x7x365                | Troubleshooting   | ✓       |
| Number of years             | 5 year(s)               | Parts replacement | ✓       |
|                             |                         | Compatibility     | UP3221Q |

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