



## DELL Upgrade from 3Y Basic Advanced Exchange to 5Y ProSupport for monitors



**Brand :** DELL

**Product code:** 8621QT\_3AE5PAE

**Product name :** Upgrade from 3Y Basic Advanced Exchange to 5Y ProSupport for monitors

- 24x7 support from advanced technicians via phone or online
  - Assistance with monitor configuration, multi monitor setup, graphics and drivers
  - Dell will send a replacement monitor if the warranty issue cannot be resolved remotely
- Upgrade from 3Y Basic Advanced Exchange to 5Y ProSupport for monitors

DELL Upgrade from 3Y Basic Advanced Exchange to 5Y ProSupport for monitors:

Get a higher level of support for Dell monitors with ProSupport for monitors. With 24x7 support for set-up, configuration, interoperability, software, and troubleshooting, plus next business day Advanced Exchange if warranty issues can't be resolved over the phone. ProSupport also offers direct access to highly trained, in-region ProSupport engineers.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y Basic Advanced Exchange to 5Y ProSupport for monitors. Number of years: 5 year(s), Service time (hours x days): 24x7x365

Features		Features	
Service type	ProSupport for monitors	Phone support	✓
Service included	Parts and Labour	Web support	✓
Service time (hours x days)	24x7x365	Troubleshooting	✓
Number of years	5 year(s)	Parts replacement	✓
		Compatibility	C8621QT

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